# **MISSION STATEMENT**

What do we do?

With unwavering dedication to craftsmanship, innovation and customer satisfaction, we strive to deflee, process and deliver high-quality Belgian natural stone on a daily basis.

### Our vision?

We want to be your reliable and sustainable partner in natural stone solutions. We contribute to a circular economy and maximize the aesthetic and functional value of our products in construction and renovation projects.

We do this in line with our values and standards:

# Quality craftsmanship

We guarantee excellent craftsmanship in every detail. Each product undergoes a strict quality control system to meet the highest standards. Nothing goes away that does not meet these standards. Every customer receives a "certificate of authenticity and quality" Conscious sustainability

## We are committed to sustainability and ecological responsibility.

We minimize our carbon footprint by: Using solar energy and sustainable mining and production practices in our own Belgian quarries. In our production site in Aarschot, to continuously purify and reuse production water, to use the energy from the solar panels as much as possible and to work only with electric forklifts.

#### Reliable service

We offer a service that is easy, transparent, fast, efficient and reliable. We operate a robust customer service system that provides fast and efficient support, ensuring every customer satisfaction. We put the needs of the customer first and go the "extra mile" to achieve them

